

Job Description

Position – Equipment Support Engineer

Reporting to Delivery Manager, Services

Purpose / Role - SMD as an OEM are looking to implement the ethos of designing for through life support. In order to do this, we require an experienced Technical Through Life Support Specialist (TTSS).

Prime Role and Duties

- The delivery of strategic planning and support arrangements relating to engineering or on the technical elements of equipment support and logistics services.
- This includes planning, delivery and operation of in-service support, equipment modifications, understanding of repair procedures and resolution of design and/or maintenance issues.
- It covers roles such as Integrated Logistics Support Manager (ILSM) and Equipment Support Manager (ESM).
- It implicitly covers the application and management of Integrated Logistics Support (ILS) principles to equipment at all stages of the Concept, Assessment, Demonstration, Manufacture, In Service and Disposal (CADMID) cycle.
- The role is responsible for working with Ops teams, Supply Chain, Engineering, Industry and other key stakeholders.

Core Competences

- Have the Ability to develop, improve and adapt the tools, techniques and processes to fit the requirements of the team and the business
- 3+ years working in Through Life Support/Supply Chain Management;
- Technical Through Life Support expertise
- Working knowledge of relevant TTLS systems and tools which support the delivery of advice to the rest of the business on the subject matter area;
- Ability to develop, improve and adapt the tools techniques and processes to fit the requirements of the team and the business
- Ability to engage with stakeholders across the business to support the delivery of TTLS strategy, policies and processes in their specialist area.

